



66TH ANNUAL MEETING

Thursday, June 22, 2017 • 5:00 p.m.

4 Bears Event Center • New Town, ND



### WELONE MENDERS

### AGENDA FOR THE 66TH ANNUAL MEETING

Thursday, June 22, 2017 • 4 Bears Event Center

Registration and Meal	5:00 p.m. – 6:30 p.m.
Meeting	6:30 p.m.
The National Anthem	Brings Rain Demaray
Call to Order	Jeanette Hoff
Invocation	Marilyn Levine
Recognition of Military Personnel	Jeanette Hoff
Recognition of Guests and Board Introduction	Jeanette Hoff
Reading of Meeting Notice and Proof of Mailing	Jennifer Sorenson
Approval of Minutes	Jeanette Hoff
Nominating Committee Report	Mylo Wolding
Introduction of Candidates	Jeanette Hoff
Election of Directors	Jeanette Hoff
– DRAWING FOR PRIZES	_
President's Report	Jeanette Hoff
Audit Report	

### - DRAWING FOR PRIZES -

CEO/General Manager's Report . . . . . . . . . . . . . . . . . Shane Hart

Unfinished Business	Jeanette Hoff
Election Results	Jeanette Hoff
New Business	Jeanette Hoff

### - CHILDREN'S DRAWING -

16 GB Amazon Kindle Fire

### - GRAND PRIZE DRAWING -

Samsung 55" Smart TV

Adjournment . . . . . . . . . . . . Jeanette Hoff

### OFFICERS / DIRECTORS



**WAYNE SKARDA**District 1A
Alexander, Arnegard, Keene,
Squaw Gap, Watford City



JENNIFER SORENSON
Secretary/Treasurer
District 1B
Alexander, Arnegard, Keene,
Squaw Gap, Watford City



**JARED EAGLE**District 2A
Mandaree, New Town, Ross



**TERRY WILBER**District 2B
Mandaree, New Town, Ross



MARLYN FROSETH
District 3
Kenmare, Norma, Spencer



JEANETTE HOFF
President
District 4
Parshall, Plaza



GLENN SCHREINER
District 5
Douglas, Makoti, Max,
Roseglen, Ryder



BARBARA STEINMETZ
Vice President
District 6
Emmet, Garrison



ALICIA BRENNA Attorney



## RESERVATION TELEPHONE COOPERATIVE

The 65th Annual Meeting of Reservation Telephone Cooperative was held on Thursday, June 16, 2016 at the Parshall High School. The registration and meal by Kyle's Katering was held from 5 p.m. to 6:30 p.m. The colors were presented by Dave Uhlich and Daryl Johnson with percussion by Remington Bigelow. Lexi Blunck sang the National Anthem.

President Hoff called the meeting to order. Pastor Dan Dapelo gave the invocation. President Hoff welcomed all and thanked those who participated in the opening ceremony along with the RTC staff for the meeting preparations. Human Resources Manager Gretchen Edwards was named as Recording Secretary for the meeting and Attorney Alicia Brenna was appointed Parliamentarian of the meeting. There were 346 voting members present. Secretary Sorenson declared the existence of a quorum.

President Hoff introduced Board members and spouses: Glenn Schreiner, Jared and Candace Eagle, Terry and Marcia Wilber, Paul and Sandi Wisness, Marlyn and LaDonna Froseth, Vice President Barb and Doug Steinmetz, Secretary Jennifer and Curtis Sorenson, and President Jeanette Hoff and her husband, Steven Hoff along with CEO/GM Shane Hart, Attorney Alicia Brenna, Chief Financial Officer Dave Aamot and Recording Secretary Gretchen Edwards. Several special guests were also introduced.

A motion was made and seconded to dispense with the reading of the Notice of Annual Meeting and Proof of Mailing. M/C

A motion was made and seconded to dispense with the reading of the 64th Annual Meeting Minutes and to approve as per copy in Annual Meeting Book. M/C

A motion was made and seconded to dispense with the reading of the Nominating Committee report and to approve the 2016 Nominating Committee Report as printed in the Annual Meeting booklet. M/C

Secretary/Treasurer Sorenson introduced the candidates for director districts. Candidates for District 1A are Angela

Moe and Wayne Skarda. Candidate for District 4 is Jeanette Hoff and she is running unopposed. Candidate for District 6 is Barbara Steinmetz and she is running unopposed.

A motion was made and seconded to cast a unanimous ballot for Jeanette Hoff for District 4 and Barbara Steinmetz for District 6. M/C

Each candidate for District 1A was invited to speak for 3-5 minutes.

Ballots were distributed by RTC Employees to the voting delegates for the election of a director for District 1A and then collected to be counted by the Election Committee.

President Hoff introduced Marketing Manager Shannon Stafslien as chairperson of the Annual Meeting Committee. There were drawings for door prizes.

President Hoff gave a short report on the changes over the past year. We had a new CEO, Shane Hart, and two new board members elected last year and now have another new board member being elected this year with the retirement of Director Paul Wisness. RTC is working to build a faster, more dependable network. We are close to 75% completed in reaching all our members with fiber connections. We are dedicated to bringing quality broadband to all members. The cost to complete all fiber connections is great, and RTC is committed to completing the last 25% using RTC cash reserves. Because of this commitment, the Board of Directors has been reviewing capital credit obligations and RTC will make a general retirement when it is financially viable to do so as determined by the Board of Directors. The Board will never cease to review our financial situation as we upgrade



our facilities to reach the goal of companywide fiber to the home. RTC will continue to pay out capital credits for estate retirements.

Chief Financial Officer David Aamot presented the audit report. CFO Aamot noted that RTC auditor Moss Adams gave RTC a clean audit report opinion for 2015 and directed members to look at their statement in the Annual Meeting book.

CFO Aamot reviewed the Statement of Operations and the Balance Sheet. He noted the total operating revenue of \$32,217,380 for the year 2015, an increase of almost \$2.5 million and 8.25% over 2014. This was due to economic growth, increased network access and video sales. Operation and interest expenses increased 8.4% from 2014 to 2015. Over 75% of this increase is depreciation due to the \$78 million of plant invested by the co-op over the last five years. Once you remove depreciation, expenses only increased 2%. Net margins for 2015 totaled \$2,972,497. There was \$448,111 of capital credits retirement to estates in 2015. Plant increased by over \$2,782,000. RTC ended 2015 with total assets of \$111,911,880. Under the liabilities section, long term debt is only up \$365,000. Take note of the growth in services over the last five years as we transition from copper to fiber.

A motion was made and seconded to accept the Audit Report for 2015. M/C

President Hoff introduced CEO/General Manager Shane Hart.

CEO/GM Hart thanked the members for their patronage, loyalty, and membership. He

reported that RTC is continuing with their upgrade from a copper cable plant to an all fiber network. This year we will be plowing fiber to Alexander, Arnegard, Douglas, Emmet, Keene, Makoti, Norma, Ross, Ryder and Spencer exchanges. He thanked the members that are waiting for fiber for their patience, understanding and easements. We are happy to be recognized by The Rural Broadband Association as a Gig-Certified Provider which means RTC can offer at least one gig in at least one community that we serve.

CEO/GM Hart wanted to give special recognition to the employees for their work at RTC and for their work in our service communities. He thanked the Board for their leadership and guidance.

CEO/GM Hart recognized the 2015 RTC Scholarship recipients attending the annual meeting.

CEO/GM Hart recognized our FRS Youth Tour participant, Jessica Bingham, Max.

President Hoff and CEO/GM Hart presented retirement plaques from RTC recognizing Carl Brunsell for his 30 years of service and Director Paul Wisness for 33 years of service.

CEO/GM Hart thanked the Annual Meeting Committee chairperson, Shannon Stafslien, along with the Annual Meeting Committee members.

There were drawings for door prizes.

Attorney Alicia Brenna discussed proposed bylaw changes. The proposed changes are in

Article IV, Board of Directors, Section 4.5 Nomination. Members have until September to make comments regarding these changes.

President Hoff called for unfinished business. There was none.

The election results for District 1A were announced with Wayne Skarda being elected to the RTC board by a vote of 187 to 114 votes.

President Hoff called for new business. There was none.

Drawings were held for children's prize of an Amazon Kindle Fire and the Grand Prize drawings of one year of local phone service, an Amazon Echo and an Amazon Tap.

A motion was made and seconded to adjourn the meeting. M/C

retchen Elwards

Meeting adjourned.

Respectfully submitted,

Gretchen Edwards
Recording Secretary



# RESERVATION TELEPHONE COOPERATIVE NOMINATING COMMITTEE MEETING MINUTES

### Wednesday, May 3, 2017

The Nominating Committee met Wednesday, May 3, 2017 at 10:00 a.m. in the RTC HQ Conference Room in Parshall. Members present were: Mylo Wolding, Stephen Hannegrefs, Bonnie Billadeau, Diane Hovda, Robert Laumb, James Hansen, Duane Estvold, Susan Best and Karla Quale. CEO/GM Shane Hart and Gretchen Edwards were also present.

CEO/GM Shane Hart introduced himself to committee members and all present introduced themselves.

Motion and second to have Mylo Wolding as Chairman. M/C

Motion and second to nominate Gretchen Edwards, RTC HR Manager as Recording Secretary. M/C

The expense vouchers were reviewed and signed by the Nominating Committee Members.

The Nominating Committee reviewed the packet they were given including the Notice of Meeting, RTC by-laws regarding the nomination, Minutes of 2016 Nominating Committee Meeting and election of board members and the Director Composition Report.

Motion and second to approve the Minutes of the 2016 Nominating Committee Meeting. M/C The cooperative districts and current directors were reviewed. There was discussion regarding representation of each district and the percentages of each district.

The Nominating Committee reviewed the signed Certification of Nominee forms completed by Marlyn Froseth, Jennifer Sorenson and Terry Wilber.

Motion and second to approve list of candidates; District 1B - Jennifer Sorenson; District 2B - Terry Wilber; District 3 - Marlyn Froseth. M/C

Motion and second that it is the recommendation of the Nominating Committee to have the paper ballots, alternated 50/50 with the candidate's names at the top of the ballot, if there is a contested election. M/C.

Chairman Wolding called for other business. Discussed if any committee members would be available to count ballots, if necessary. Chairman Wolding agreed to read the Minutes of the Nominating Committee Meeting at the Annual Meeting if needed.

Motion and second to adjourn. M/C

### DIRECTOR CANDIDATES



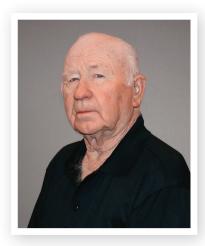
JENNIFER SORENSON
District 1B Candidate
Alexander, Arnegard, Keene,
Squaw Gap, Watford City

Jennifer Sorenson has served on the RTC Board of Directors for nine years. She and her husband Curtis farm and ranch five miles south of Watford City.

Jennifer graduated from Watford City High School and North Dakota State School of Science.

Jennifer and Curtis' son Jarvis, his wife Kadie, and their three children join them as 4th and 5th generation on the family ranch. Their daughter Erin and her three children also live in Watford City. Jennifer enjoys helping out on the ranch, traveling and keeping up with her grandchildren's activities.

Jennifer is Secretary for District One Cattlewomen and past President of the Watford City Lions and the Pioneer Museum. She is active in the First Lutheran Church and enjoys volunteering and being active in the community.



MARLYN FROSETH
District 3 Candidate
Kenmare, Norma, Spencer

Marlyn has been in the Kenmare area since 1961. He is a retired farmer, but now drives for Skar Trucking, LLC. on a part-time basis. After graduating from high school, Marlyn enlisted in the United States Air Force for four years.

Marlyn has served on the RTC Board of Directors for over 38 years. He was President for seven years and also served as Secretary-Treasurer. Marlyn is a member of the Trinity Lutheran Church and has served on the Parish Council. He was previously on the Norma Co-op Elevator Board for 17 years, on which he served as president for several years, and the Kenmare Hospital Board for 12 years.

Marlyn has been married to LaDonna for over 64 years. They have four children: JeAnne Ones, Gayla Froseth, Shawn Froseth and LaCinda Froseth; six grandchildren: Lanelle Ramey, Ryan Ones, Justin Froseth, Tarra Hysjulien, Dayna Froseth and Cassandra Ottinger; and seven great grandchildren: Grace Ones, Brooks Ones, Collin Ramey, Grace Hysjulien, Brekka Hysjulien, Everett Froseth and Aspen Froseth. Marlyn enjoys yard work, fishing, photography, playing cards and reading.



TERRY WILBER

District 2B Candidate

Mandaree, New Town, Ross

Terry Wilber has served on the RTC Board of Directors for 18 years from District 2B. Terry is a past president of the RTC Board of Directors.

Terry was employed by Northrop Grumman in New Town and retired after 32 years, with over 28 years as the Plant Manager. He graduated from New Town High School and Dickinson State University with a degree in Business Administration.

Terry is currently involved in a variety of organizations including the New Town Lakeside Community Living Center, New Town Health Support, Van Hook Cemetery Association, New Town Industrial Development and the Bethel Lutheran Church. Terry was involved in the startup and initial operation of TJMD, LLP, which performs various oilfield services.

Terry has been married to Marcia since 1974 and they have three children: Dana, Mike and Jesse; and ten grandchildren. When time allows, Terry enjoys yard work, hunting, fishing, golfing and getting involved in projects that provide business development and employment opportunities in the area.

### FIBER MOVES DA ANDENHANCES

**WELCOME TO RTC'S 66TH ANNUAL MEETING, "FOCUS ON FIBER."** This theme reflects the central role of fiber technology in RTC's current services as well as in our future plans. Get ready to focus on fiber at tonight's gathering. You'll need to look closely, since each fiber optic thread is only about the size of a human hair!



JEANETTE HOFF Board President



**SHANE HART** CEO/General Manager

### RTC CONTINUES TO BUILD OUT FIBER IN OUR SERVICE AREA

To make sure our member-owners and customers—even those in remote areas—have access to high speed internet and related services, RTC is proceeding aggressively with fiber network expansion. We invested over \$20 million in outside plant infrastructure in 2016 and plan to invest about \$10 million in 2017. These large capital investments are made possible through loan funds from Rural Utilities Service, a division of the U.S. Department of Agriculture that administers programs providing much-needed infrastructure or infrastructure improvements to rural communities.

This year, RTC will build out Fiber-to-the-Home in rural Makoti, rural Garrison, and the City of Max as well as work on additional fiber projects in Keene, Arnegard, and Watford City. We take pride in knowing our commitment to fiber is making a positive impact on these small communities. Fiber helps level the playing field and close the urban-rural technology gap.

### DEMAND FOR RTC SERVICES REMAINS STRONG

RTC is experiencing increases in the number of phone access lines and broadband subscribers. This is welcome growth, particularly in light of the struggles faced by many rural communications providers in other parts of the country.

Since our service area offers excellent housing options at affordable prices, more people are able to move into new homes or apartments. This activity can lead to stronger demand for RTC's services and the desire for higher level plans such as faster internet speeds and premium TV packages. As RTC continues to expand our fiber network, residents will have access to even more attractive and varied service offerings.



### NEW FCC LEADERSHIP BRINGS OPTIMISM TO RURAL COOPERATIVES

The need for fiber deployment in rural areas and the financial investment that process requires are two hot topics on the national level at the Federal Communications Commission (FCC). Fortunately, there are reasons for optimism as we plan for the future.

The new Chairman of the FCC is Ajit Pai, who previously served as Commissioner. Chairman Pai is from rural Kansas and understands the challenges rural cooperatives like RTC face in deploying state-of-the-art technology to sparsely populated areas. He also recognizes how important universal service is in that endeavor.

As noted on the FCC website, "With a good idea and a broadband connection, entrepreneurs anywhere can compete in ways unthinkable a generation ago." Chairman Pai has proposed a comprehensive plan to promote broadband deployment to all Americans and make it easier for broadband providers to retire increasingly obsolete copper lines in favor of next-generation technologies like fiber. Pai also appears to be scrutinizing and stream-

lining many of the regulatory filings providers including RTC are tasked with today.

As a cooperative and as a member of NTCA – The Rural Broadband Association, RTC will keep working to encourage FCC support of fiber networks. They are needed to keep pace with growing consumer and business demand, and they help to foster economic development and stimulate innovation in rural areas.

### STAND-ALONE BROADBAND MAY BE ON THE HORIZON

An FCC reform order adopted in March 2016 provides Universal Service Fund (USF) support for stand-alone broadband purchased without voice service. Stand-alone broadband was just one element of the order, which had the broader goal of helping to bring higher-speed broadband to rural areas at rates that are reasonably comparable with those in urban areas. Under the plan, the FCC will provide about \$20 billion in support across the nation over the next 10 years to enable service providers in high-cost areas to provide stand-alone broadband to consumers and businesses.

RTC intends to offer stand-alone broadband in the near future. We are currently working through the details of how USF transitions to stand-alone broadband.

### WE FOCUS ON FIBER AND ON YOU

As RTC looks ahead to the future of communications technology, we never lose sight of the ultimate goal—helping our memberowners and customers stay informed, connected, secure, and entertained. Thanks for your confidence in RTC and your continued choice of us to be your provider. We pledge to stay focused on meeting or exceeding your expectations.



OPERATING REVENUES:	2016	2015
Local Customer Services	\$ 6,245,307	\$ 5,903,869
Intercarrier Services	7,841,337	7,209,520
Universal Service and High Cost Support	10,905,870	9,049,032
Television Revenue	3,902,605	3,618,546
Internet Revenue	6,296,570	5,201,303
Miscellaneous Revenue	3,041,584	3,497,638
TOTAL OPERATING REVENUES	38,233,273	34,479,908
OPERATING EXPENSES:		
Plant	10,148,575	10,126,610
Depreciation	10,083,512	8,058,119
Customer and Corporate	4,334,261	4,475,402
Other Operating Taxes	150,955	95,923
Non-regulated Expenses	10,091,276	8,083,368
TOTAL OPERATING EXPENSES	34,808,579	30,839,422
OPERATING MARGIN	3,424,694	3,640,486
NET NON-OPERATING INCOME	1,562,850	1,678,575
NET MARGIN BEFORE INTEREST AND INCOME TAXES	4,987,544	5,319,061
Interest on Long-Term Debt Income Taxes	2,032,129 124,978	2,273,355
income raxes	124,976	73,209
NET MARGINS	\$ 2,830,437	\$ 2,972,497
STATEMENT OF PATRONAGE CAPITAL:		
Patronage Capital - Beginning of Year	\$ 31,642,579	\$ 29,090,139
Net Margins for Period	2,830,437	2,972,497
Federal Excise Tax Refund to Patrons	32,732	28,054
Retirement of Capital Credits	(371,165)	(448,111)
Patronage Capital - End of Year	\$ 34,134,583	\$ 31,642,579

### AUDIT STATEMENT

In our opinion, the consolidated financial statements referred to above present fairly, in all material respects, the consolidated financial position of Reservation Telephone Cooperative and subsidiary as of December 31, 2016 and 2015, and the results of their operations and their cash flows for the years then ended in accordance with accounting principles generally accepted in the United States of America. – Moss Adams, LLP

### ASSETS & LIABILITIES

### **ASSETS (What We Own)**

Cash and Investments

Receivables

Materials and Supplies

Prepayments

**Total Current Assets** 

Long-term Investments

Other Noncurrent Assets

**Total Investments** 

Total Telephone Plant

Depreciation

**Net Telephone Plant** 

**TOTAL ASSETS** 

### **LIABILITIES (What We Owe)**

Accounts Payable

Advance Payments

Other Current Liabilities

Current Portion of Debt

### **Total Current Liabilities**

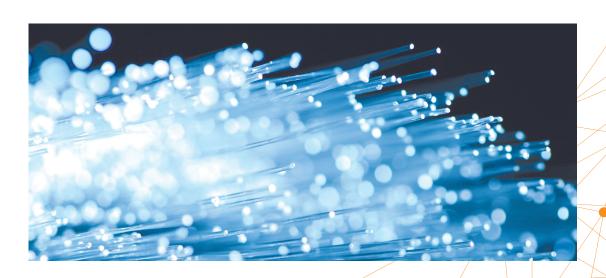
Long-term Debt

**Deferred Credits** 

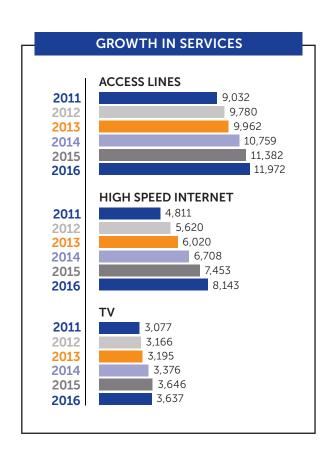
Patronage Capital

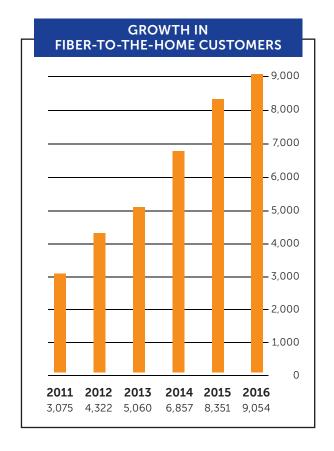
**TOTAL LIABILITIES and CAPITAL** 

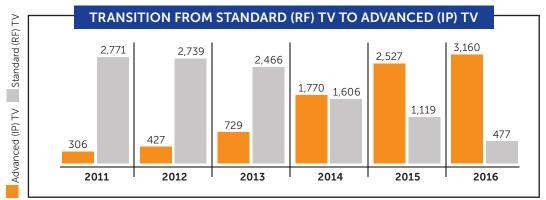
2015	
\$ 1,901,373	
3,328,325	
4,654,613	
355,972	
10,240,283	
5,553,734	
124,934	
5,678,668	
167,459,936	
(71,467,007)	
95,992,929	
\$ 111,911,880	
¢ 4444.000	
\$ 4,111,022	
\$ 4,111,022	
\$ 4,111,022 - 674,823	
-	
674,823	
- 674,823 5,271,158	
674,823 5,271,158 <b>10,057,003</b>	
674,823 5,271,158 <b>10,057,003</b> 69,974,987	



# GROWTH 5 TRANSITIONS







### FOCUS ON MENBER-OWNERS

A cooperative is a business formed by a community to solve a common need and is owned by those it serves. Reservation Telephone Cooperative (RTC) was formed in 1951 to provide low-cost, quality telephone service to our member-owners and has since expanded our range of communications services.

As a cooperative, RTC is guided by these principles:

### **Voluntary and Open Membership**

Cooperatives are formed by people looking for solutions to shared problems. They are open to all who use or provide their services and are willing to accept the responsibilities of membership.

### **Democratic Member Control**

Cooperatives are controlled by those who use or provide the co-op's goods and services. Each member gets one vote to help make the organization's policies and decisions.

### **Member Economic Participation**

Members equally "buy in" and democratically control the cooperative's capital based on the amount of business they conduct rather than the dollars they invest.

### **Autonomy and Independence**

Cooperatives are independent, self-help organizations. If a co-op enters into an outside agreement or raises external capital, it still retains autonomy and democratic control.

### **Education, Training and Information**

Cooperatives train their members, directors, and employees so they can best contribute to the co-op's development. They also educate the general public about cooperatives.

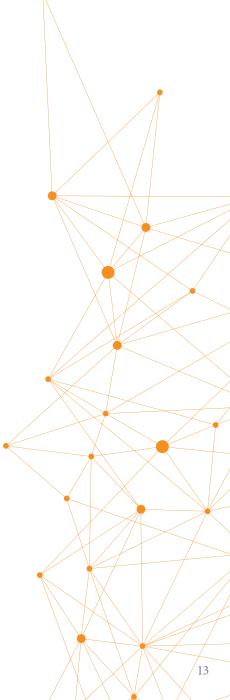
### **Cooperation Among Cooperatives**

Cooperatives work together through strong local, national, regional, and international structures to most effectively serve their members.

### **Concern for Community**

Cooperatives focus on local development through policies and programs directed by their members.

As RTC moves forward in the years ahead, our focus will remain on you—the member-owners of our cooperative. We work for you, with you, and because of you.



### RTC SCHOLARSHIP WINNERS

This year, RTC awarded four college scholarships, each in the amount of \$2,500. These scholarships were given to students that met our scholarship criteria, in order to recognize their outstanding academic and personal achievements as well as encourage their continued educational success.



MACKENZIE JACOBSON Garrison High School

Daughter of Brent and Cindy Jacobson. Plans to attend North Dakota State University to major in Business Administration.



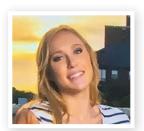
SHAYLEE BILLADEAU
Parshall High School

Daughter of Wade and Michelle Billadeau. Plans to attend North Dakota State University to major in Agri-Business and Accounting.



**HUNTER DEFOE**Watford City High School

Son of Tim and Stacy DeFoe. Plans to attend Dickinson State University to major in Computer Science.



KATHRYN HANDELAND

Kenmare High School

Daughter of Emmy and Jeremy Handeland. Plans to attend the University of Mary to major in Finance and Accounting.

### FRS YOUTH TOUR

Grace Nelson, a junior at Alexander High School, is attending the 2017 Foundation for Rural Service (FRS) Annual Youth Tour, June 3-7. Each year, in collaboration with National Telecommunications Cooperative Association member companies, FRS brings rural students from across the United States to Washington, D.C. for a four-day tour.



While in Washington, Grace will learn about the telecommunications industry, as well as the regulatory and legislative processes. She will visit the U.S. Capitol and the U.S. Department of Agriculture, and meet with industry leaders and members of Congress. Attendees will be given ample time to explore the Nation's Capital and its many attractions such as the Lincoln and Jefferson Memorials; the Korean, Vietnam and new World War II Memorials; Mount Vernon, home of George Washington; the Smithsonian Museums; and much more.

Every year RTC randomly selects a school within their serving area. In turn that school selects a high school junior to attend the expense-paid FRS Youth Tour. Alexander High School was drawn this year and Grace Nelson was selected. Grace tutors other student and helps in elementary classrooms. She is also the football team manager and the lead alto in the school choir.

### EXCEPTIONAL EMPLOYEE AWARD WINNERS

The Exceptional **Employee Award** was developed to recognize RTC employees who go above and beyond the call of duty. The following employees received the Exceptional **Employee** Award in 2016:



**JASON DUPAY** 



**KAREN HUBER** 



**CASSIE STEELE** 



**JAKE SMITH** 

### SAFE DRIVING INDIVIDUAL MILEAGE AWARDS



MIKE RYAN: 500,000 miles DAVE FRANSEN: 250,000 miles ERIK RENSCH: 250,000 miles

The following RTC employees and directors have been recognized for their number of years of service to the cooperative as of the year ending 2016.

### 1 Year

**HALEY DESERLY** Customer Service Rep II

**JARED EAGLE RTC Director** 

**GREG ELLIOT** 

**Utility Tech GREG KORGEL** 

Technology Specialist

**DIANA POKRZYWINSKI Account Executive** 

**CHASE RENNER** Combination Tech

**GLENN SCHREINER RTC Director** 

### **ANDREW STEELE**

**Utility Tech** 

**ERIC THOMPSON** 

**Combination Tech** 

**BILLIE TRICKEY** 

Cable Locator

**JUSTINE VEDAA** 

**Purchasing Agent** 

### **5 Years**

**BERNIE HOWELL** 

Customer Service Rep II

**DARYL JOHNSON** 

**Technology Specialist** 

**AMY KEELING** 

Data Network Tech I

**JONATHAN LEE** 

Accounting Specialist II

**ALEX QUALE** 

**Combination Tech** 

**JEFF SHOBE** 

Combination Tech

**PAYTON TWO CROW** 

Grounds & Building Maintenance Tech

### 10 Years

**DAN LEPPELL** 

Data Network Tech I

### 15 Years

**ERIC JAEGER** 

Data Network Tech II

**DAN SCHILLA** 

Network Manager

### 20 Years

**DAVE FRANSEN** 

**Utility Tech** 

**BROOKS GOODALL** 

Chief Operations Officer

**KEN ROSS** 

Cable Locator





**DAVID AAMOT** Chief Financial Officer



MONICA BANGEN Customer Service Rep II



JARETT BAUER Combination Tech Coordinator



**JASON BAUER** Data Network Tech I



MORGAN BAUER Data Network Tech I



**CHAD BETZ**Outside Plant
Manager-East



**GENA BLUNCK** Customer Service Rep II Lead



BOB BLUNCK Video Tech II



JERRY BRIEN Utility Tech



**BRENDA BROWN** Customer Service Rep I



MALCOLM "SPEEDY" BRUCE JR Utility Tech Coordinator



**JUDY BRUNSELL** Customer Service Rep I



MIKE CAMPBELL Video Tech I



**DREW CARLSON**Fiber Splicer



**KELLY COOPER**Purchasing Agent



TYRONE DAHLY Data Network Tech I



**HALEY DESERLY** Customer Service Rep II



**BRIAN DEUTSCH**Combination Tech



**KATIE DOCKTER**Field Engineer



JASON DUPAY Combination Tech Coordinator



**MATTHEW DUPAY** Combination Tech



**GRETCHEN EDWARDS Human Resources Manager** 



**ED ELKINS** Grounds & Building Maintenance Tech



**GREG ELLIOT Utility Tech** 



**TERESA ELTON** Accounting Specialist I



PATRICK FITZGERALD Combination Tech



**DAVE FRANSEN Utility Tech** 



**BROOKS GOODALL** Chief Operations Officer



**DEBBIE HANSEN Customer Service** Rep II Coordinator



JON HANSEN Field Engineer



**SHANE HART** 



**STEPHANIE HAYDEN** CEO/General Manager Customer Service Rep II Lead



**RENEE HELLER** Custodian



**RICK HOVDA** Cable Locator Coordinator



**BERNIE HOWELL** Customer Service Rep II



**KAREN HUBER** Customer Service Rep II



**DARTHY HUUS** Customer Service Rep II



**LORI HUUS** Customer Service Rep II



**ERIC JAEGER** Data Network Tech II



**FELICIA JARSKI CABS** Coordinator



**TIM JARSKI** Construction Manager



**CORY JOHNSON** Outside Plant Manager-West



**DARYL JOHNSON Technology Specialist** 



**LORI JOHNSON** Customer Service Rep II



**BRENDA KOK Customer Service** Rep I Coordinator



**TYLER KOLOBAKKEN** Combination Tech



**GREG KORGEL Technology Specialist** 



**NATHAN LAHTINEN** Data Network Tech I



**JON LEE** Accounting Specialist II



**MACKENZIE LEE** Customer Service Rep I



**DANIEL LEPPELL**Data Network Tech I



**COLE LINSETH**Combination Tech



**ERIK LINSETH**Combination Tech



BROCK LYNNE
Accounting Specialist II



JESSIE MANY RIBS Utility Tech



**ASHLEY MCINTYRE** Customer Service Rep II



**BELDEN MOBERG** Technology Specialist



**LESLIE NELSON** Customer Service Rep II



SCOT NESS Combination Tech



MARY NIELSEN Right of Way Specialist



**STAN OGLETREE**Combination Tech



VICKI OLSON Customer Service Rep II



DIANA POKRZYWINSKI Account Executive



**ALEX QUALE**Combination Tech



CHASE RENNER Combination Tech



ERIK RENSCH Utility Tech



JOHN RODGERS Utility Tech



RONA ROGGENBUCK Customer Service Rep II



**ERIC ROSS**Data Network Tech I



**KEN ROSS**Cable Locator



JOY RUUD Purchasing Agent Coordinator



MIKE RYAN Data Network Tech I



RONALD SANDERSON
Cable Locator



JORDAN SCHAUBERT Combination Tech



**LISA SCHENFISCH**Customer Service Manager



**DANIEL SCHILLA**Network Manager



MARY SEVERANCE
Accounting Specialist II
Coordinator



**JEFF SHOBE**Combination Tech



**VERNON SNYDER**Combination Tech



SHANNON STAFSLIEN Marketing Manager



**ANDREW STEELE Utility Tech** 



**CASSIE STEELE** Cable Locator



**CHAD TALBOTT** Data Network Tech III Coordinator



**ERIC THOMPSON Combination Tech** 



**PAT THUNSHELLE** Customer Service Rep II



**SCOTT TORGERSON** Accounting Specialist II



**BILLIE TRICKEY** Cable Locator



**MICHELLE TWEED** Cable Locator



**PAYTON TWO CROW** Grounds & Building Maintenance Tech



**DAVE UHLICH** Combination Tech Coordinator



**JAMES VAAGEN Combination Tech** 



**JUSTINE VEDAA Purchasing Agent** 



**ELLIOTT WALDOCK Technology Specialist** 



**JANICE WARNER** Customer Service Rep II



**CHANCE WESTGARD** Mapping Tech



WAYNE WINTERBERG Combination Tech



**JAMALL WOLD** Combination Tech



**JAYCE YELLOW BIRD Utility Tech** 



**JEREMY ZACHER** Fiber Splicer



**JOSEPH ZUCHARA Technology Specialist** 

### NOT PICTURED:

**AMY KEELING** 

