

SKT Connection

FALL 2017



Happy Grandparents Day to Grand Folks

Grandparents Day was first declared a national holiday in 1978 by President Jimmy Carter. Since then, it's been celebrated yearly on the first Sunday after Labor Day. It's a grand time for gatherings to honor the vital role played by grandparents in the lives of their families.

SKT wishes all the best to the grandparents in our community. Enjoy your day!

Contact

SKT
112 S. Lee, Clearwater, KS 67026
620.584.2255 or toll-free 888.758.8976
Monday-Friday 8:00 a.m. to 5:00 p.m.

For help with service problems during non-business hours, please call 888.758.8976.

24/7 Internet Help Desk
800.968.1855

Visit Us Online
www.SKTMainstreet.com



HOW FAST INTERNET *Feels*



Does speed get your heart racing? Those thrills aren't limited to the open road. Accelerate your Internet speed at home with an SKT Speed Upgrade plan:

Enjoy Unlimited Data Usage – No Overage Fees
Call In Today To Ask About Your Internet Speed*

LEAD WHEN IT COMES TO SPEED.

CALL 888.758.8976 FOR AN INTERNET UPGRADE.

*Service availability and Internet speed will depend on location. Contact us for details.

Time to Enter Our Directory Cover Photo Contest

The deadline is Friday, October 6, 2017, to enter the 2018 Southeast Kansas Area Directory Cover Photo Contest! SKT customers in Atlanta, Beaumont, Burden, Cambridge, Dexter, Elk Falls, Grenola, Latham, Longton, Piedmont, Reece, and Rosalia are invited to send photos that represent the beauty of Kansas, taken within these areas that SKT serves.

Photos may be uploaded directly to www.SKTMainstreet.com, starting at the SKT NEWS tab, or they may be emailed to sktdirectory@sktcompanies.com. Prints may be mailed to SKT Directory Contest, PO Box 800, Clearwater, KS, 67026, or brought to the SKT Solution Center at 112 S. Lee in Clearwater. Include the photographer's name, address, and phone number, and a brief description of the photo(s). Prints will be returned if requested. Up to three photos may be entered per customer.

We'll announce the contest results in mid-October. The first-place winner will receive \$100 from SKT and that photo will be printed on the front cover of the new directories. The second- and third-place winners will receive \$50 and \$25, respectively. All entered photographs will be displayed at www.SKTMainstreet.com, along with past years' submissions.

Last year's winning photos were so spectacular and went together so well that we put all three on the cover. Congratulations, again, to Kerri Koeppen of Dexter, Stephanie Easton of Beaumont, and Diane Hahn of Burden.



Don't Let Bandwidth Hogs Cause Household Battles



Does this sound familiar? Your son is making a hefty download of the latest video game while your daughter is watching YouTube videos and your wife is streaming a movie. Meanwhile, you're trying to get some work done from home, and notice that your laptop's Internet connection seems to have slowed to a crawl when you attempt to Skype with a colleague. Before long, a bandwidth battle ensues over who's a bandwidth hog and which online activities should get priority.

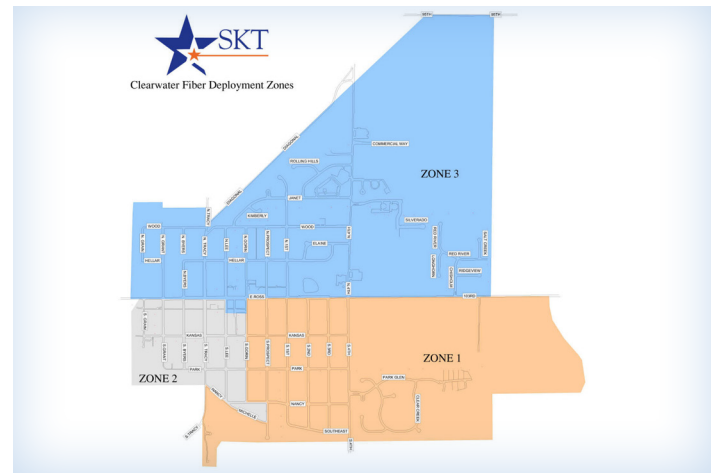
As a reminder, bandwidth refers to the amount of data that may be transferred over an Internet connection per second. Every Internet connection has a specified maximum bandwidth—usually measured in bits per second, such as 10 Mbps—and this bandwidth is shared by all the users and connected devices in a household. This includes background Internet usage such as software that automatically updates.

You can think of bandwidth as a highway with vehicles traveling on it; the highway is the Internet connection and the vehicles are the data. The wider the highway, the more vehicles can travel on it at one time and the faster they get to their destinations. The same principle applies to data—the more bandwidth, the more information that can be transferred within a given amount of time.

When your home's bandwidth isn't adequate for simultaneous use by several bandwidth hogs engaged in streaming, gaming, and video chatting, everyone in the family may experience slower Internet speeds. That's when frustrations can grow and bandwidth battles can occur.

In the interest of promoting family harmony, SKT recommends you upgrade your Internet plan. That way, you can all get the speed you need and won't have to argue over who must curtail their online activity to free up bandwidth for someone else.

SKT offers several family-friendly Internet plans to fit your needs. For help in choosing the best option, call SKT Customer Care at 888.758.8976 or visit www.SKTMainstreet.com to get started.



SKT is investing in Fiber to the Premises (FTTP) in the city of Clearwater. FTTP refers to the installation and use of fiber-optic cables to carry digital information directly to homes and businesses. These cables can contain anywhere from one to hundreds of individual fibers, which are long, thin strands of pure glass about the diameter of a human hair. FTTP will replace the infrastructure that currently provides telephone and cable modem Internet services to areas within the city of Clearwater. The benefits of FTTP include, but are not limited to, increased bandwidth capacity, service reliability, and future flexibility.

This major FTTP investment represents SKT's continued commitment to our customers and the community, having served the area since 1951. "We are pleased to bring this new technology to Clearwater. Broadband is the future driver of a vibrant economy, and we want Clearwater to have the opportunity to be at the leading edge," said Kendall Mikesell, President and CEO.

Broadband has become an essential part of our daily lives, and it is even more vital to those who live in rural communities like Clearwater. A broadband connection allows us to use applications like FaceTime, keeping us close to family and friends who live far away, or to purchase the items we need without a 30-minute drive to and from Wichita. Many companies allow their employees to work from home using a broadband connection, saving drive time and fuel. In some instances, broadband has allowed young parents to stay and raise their children in the rural community they grew up in. A broadband connection can also provide the flexibility to take online classes without ever leaving home. Broadband also creates economic development—allowing local businesses to compete on a national, and even global, level. FTTP availability raises property values, making Clearwater attractive to families and businesses looking for a new location to live, work, and thrive. We can only imagine what our future broadband needs will be.

SKT customers will see an increase in bandwidth once their Internet service is moved to FTTP. In fact, most will double or triple their current speed. We are excited to bring these upgrades to phone and Internet subscribers; there are no planned changes in our cable TV services at this time. An SKT Customer Care Representative will contact customers by phone when the construction is complete in their neighborhood to review their account and schedule their FTTP installation appointment.

Construction began in January 2017 on the network design that will include 15 route miles of fiber-optic distribution cable when completed. The fiber facilities will serve approximately 1,000 residential and business subscribers. SKT began moving Zone 1 customers to FTTP in July, starting in Park Glen, and plans to complete the project in early 2018.

Enter to Win This Speaker!



Enter the drawing to win a great prize from SKT – an AOMAIS Sport II Portable Wireless Bluetooth Speaker. It is durable, waterproof, AND has a great sound with 20W bass! Mail this form to SKT, 112 S. Lee, Clearwater, KS 67026, or drop it by the office. Drawing to be held and winner notified on Friday, September 29, 2017.

Name: _____

Phone Number: _____

Address: _____

Sharing A Recipe With You

Jeanne Long, Executive Assistant to the President, has fond memories of her mother, Jule, making this cake. Jeanne says, "It was a special treat to come home from school and have a slice of warm apple cake waiting for my brother and me." A glaze or sifting of powdered sugar could be added, if you like. It's a great recipe to make for this fall season!

Fresh Apple Cake

2 eggs	3 cups flour
2 cups sugar	1 teaspoon soda
1 cup oil	1/2 teaspoon salt
3 cups peeled, chopped apples	1 teaspoon cinnamon

Grease angel food or bundt cake pan. Bake at 375 degrees for one hour.



112 S. Lee
Clearwater, KS 67026
888.758.8976

www.SKTMainstreet.com

**Enter to Win a Portable
Wireless Bluetooth Speaker**

See entry form on page 3.

We Love to Lend a Hand as Volunteers

When you're out and about in the communities we serve, there's a good chance you may run into employees of SKT doing some kind of volunteer work.

They may be helping with an event at the local school, selling raffle tickets for a charity fundraising event, throwing candy from a service truck in a local parade, flipping hamburgers or turning hot dogs on a grill, collecting food or clothing for low-income neighbors, or lending their talents to a Chamber of Commerce committee.

Sometimes this volunteer work happens individually. Sometimes it's done jointly by a team of SKT employees. But it's always a reflection of a sincere desire to give back to the communities in which we live and work.

We want to have a hand in making the world a better place, and we look forward to volunteering alongside you in the years to come.

Check out SKT's Facebook page and www.SKTMainstreet.com to see posts about our volunteer projects and other community activities.

