

The Communicator

HOLIDAY 2017

LIVE STREAMING

MAKES SOCIAL MEDIA LIVELIER

BUSINESS SPOTLIGHT:
**PLAZA AND
MAKOTI
C-STORES**

DAVID AAMOT RETIREMENT
AND JON LEE PROMOTION

JORDAN SCHAUBERT
NAMED RTC
**EXCEPTIONAL
EMPLOYEE**



RTC

watchTVEverywhere

Enjoy Your Favorite Programs Wherever the *Holidays* Take You



As a residential TV customer of RTC, you can enjoy the convenience of watchTVEverywhere. It lets you watch some of your favorite channels and programming on your tablet, laptop, smartphone or PC—from anywhere you have an internet signal.

Getting started with watchTVEverywhere

You'll need the following:

- Account number that appears on your RTC statement
- Name that appears on your RTC statement
- A valid email address (does not have to be an RTC email address)
- Your choice of password

1. Go to www.watchteverywhere.com.
2. Selected provider: "RTC – Reservation Telephone Coop."
3. Click on "register" tab on top left of page.
4. Enter the requested information. NOTE: Your account number and last name must match that information on your RTC statement.
5. Click "register." An email is sent to you to activate.
6. Check your inbox. The email will be from registration@watchteverywhere.com. Click on the activation link. The link brings up an internet page from watchteverywhere.com stating "Your account is now activated."
7. Click on "log in" next to "register" on the top left of screen.
8. Enter the email address and password that you entered when you registered. Use entire email address.
9. Click on "login." You'll see the icons of the networks available for exploring! Selecting a network takes you to its website and the network may ask you to download its app. Some networks provide live TV and others provide past episodes. NOTE: The first time you access a network, you may need to enter your watchTVEverywhere login (email) and password.

Channels currently available

ABC, Adult Swim, A&E, American Heroes, AMC, Animal Planet, BET, Bravo, Big Ten Network, CSPAN, Cartoon Network, CMT, CNBC, CNN, Comedy, Cooking Channel, Destination America, Discovery Family, Disney, Disney Junior, Disney XD, DIY, Discovery Life, Discovery, E!, ESPN, ESPN2, ESPN3, ESPN Classic, ESPN Deportes, ESPN News, ESPNU, Freeform, Fox College Sports, Food, Fox Business Network, Fox News, Fox Sports 1, Fox Sports 2, Fox Sports North, FX Network, FX Movie Channel, FXX, FYI, Game Show Network, Goal Line, Golf, Hallmark, HGTV, History, HLN, Investigation Discovery, Lifetime, LMN, Logo, Longhorn Network, MSNBC, MTV, NBC, NBC Entertainment, NBC News, NBC Sports, NFL, NFL RedZone, National Geographic, Nat Geo WILD, Nickelodeon, Nick Jr, OWN, Oxygen, QVC, Science, SEC, Spike, Sprout, Stingray Music, SyFy, TBS, TCM, Telemundo, TLC, TNT, Travel, TruTV, TV Land, USA, Velocity, VH1, Viceland, Weather, WE!



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LIVE STREAMING MAKES SOCIAL MEDIA LIVELIER

Live streaming is the next step in the evolution of online tools to help you stay close to friends and family. For years, you've captured and shared important moments using text, photos, and regular videos. Now live videos allow you to do it even better.

People are using live streaming to bring others into their world, from cooking in the kitchen to professional sporting events to kids' music recitals. The possibilities are endless, and in the next few pages, you'll find everything you need to know to add this fun technology to your social media mix.

We walk you through the features of some of the most prominent live streaming services and provide a step-by-step tutorial for using Facebook Live. You'll

learn why some live streams go viral and how they've influenced what shows up in the news. You'll also find out what parents need to know about social video chats and discover what the future holds for this new communication medium.

Whether you're using live streaming to involve others in a family celebration or to share the fun of a community event, you're engaging others in your world, which adds something special to theirs.

81% of internet and mobile audiences watched more live video in 2016 than in 2015.

Source: <https://livestream.com/blog/62-must-know-stats-live-video-streaming>



Look Forward to More Options and Improved Quality

Given that live streaming just hit its stride in 2016 with the release of Facebook Live, the medium will only keep growing. Watch for these likely trends in the coming months and years:

More video.

Streaming video (including outlets such as YouTube and Netflix) currently accounts for roughly two-thirds of internet usage. The increase in live streaming will boost that amount to 82 percent by 2021, according to Cisco's 12th annual Visual Networking Index Forecast.¹

More OTT broadcasting.

Over the Top (OTT) broadcasting refers to media companies sharing content via internet channels "over the top" of traditional broadcasting channels. For example, HBO broadcasts its programming on demand via the internet as well as through its existing cable channel. Twitter has successfully used this method to live stream NFL games.

Virtual reality video.

Likely to be primarily within the live gaming arena at first, virtual reality (VR)

functionality will be added to video with increasing frequency. VR devices such as the Oculus Rift enable users to feel as though they're a part of the action being depicted through the video.

Next-generation formats.

New video formats, such as H.265 and AV1, will start to become more common, joining the current H.264 standard. The next-generation technology will improve video performance, making them faster and more efficient.

Expanded opportunities.

As consumers, we'll be seeing a lot more live streaming from companies wanting to connect with us in a new way. At the same time, we'll incorporate live streaming into our standard communication toolbox and find new ways to express ourselves through this medium.

What Parents Need to Know About Social Video Chats

Social video chatting is another form of streaming video that's popular among teens and tweens. In addition to using this capability on Facebook, Instagram, and Snapchat, kids can download apps such as Houseparty, AirTime, and Periscope to use for this purpose.

Such apps are great for satisfying the need to spend plenty of time with friends, but they come with risks: kids may spend too much time video chatting and not enough doing important activities like homework. They may feel pressured into oversharing or be exposed to mature content they're not ready to handle. There is also the ever-present risk of adult predators trying to take advantage of these apps.

Parents need to be aware of which apps their kids are using and talk with them about reasonable use. To learn more, visit Common Sense Media at www.commonsensemedia.org and search for "Latest app craze." You'll be directed to a thorough description of many of today's popular apps and get sound advice for helping your children use them safely.

29% of internet users aged 18-29 have participated in video calls or chats or teleconferences.

Source: <http://www.pewinternet.org/2010/10/13/video-calling-and-video-chat/>

¹Cisco, "VNI Global Fixed and Mobile Internet Traffic Forecasts," <http://www.cisco.com/c/en/us/solutions/service-provider/visual-networking-index-vni/index.html?stickynav=1>, accessed July 21, 2017.



Lights, Camera, Go Live!

If you think you might want to dip your toes into live streaming, you have many options for applications to use to do it. Here are descriptions of some of the most popular ones:

Periscope

Twitter's contribution to the live streaming world, Periscope, is a stand-alone app that allows users to live stream and send the streams out through Twitter.

Facebook Live

Facebook users can start a live stream any time with a few taps. Unlike Twitter's offering, Periscope, Facebook's streaming feature is integrated into the platform. You can choose to save streams as videos.

YouTube Live

The original home to all things video, YouTube continues its offering with an easy-to-use live streaming function. Upon completion, live streams are converted to regular videos.



FAST FACT: New Samsung camera apps feature a button to start a live YouTube broadcast.

Live.ly

Developed by music streaming platform musical.ly, the live.ly app allows users to broadcast live streams and interact with each other in real time. Once completed, live streams permanently disappear.

Instagram Live

The popular photo- and video-sharing app Instagram allows users to go live to followers any time with its Live Stories feature. Live streams are not preserved, so users can feel comfortable sharing things they may not want available later.

Which service you choose will depend on which platforms you're already using. For example, YouTube users will likely be comfortable with that service's live stream function. You'll also want to consider certain features, such as disappearing versus retained live streams, or the ability to embed the stream if you want to use it elsewhere.

What Makes a Great Live Video?

All live video streams are spontaneous and have the potential to spark interest in viewers. But all live streams are not created equal. Some of the most viral Facebook Live videos offer insight into what makes a great live stream.

The best of the best is known as "Chewbacca Mom" and features Candace Payne sitting in her parked car having just bought herself a birthday gift: a Chewbacca mask that roars like the Star Wars character when the wearer opens their mouth. Candace gleefully and repeatedly shows how it works, interrupted by an infectious minutes-long giggling fit. By the time you're done watching, you can't wait to hang out with Candace again.

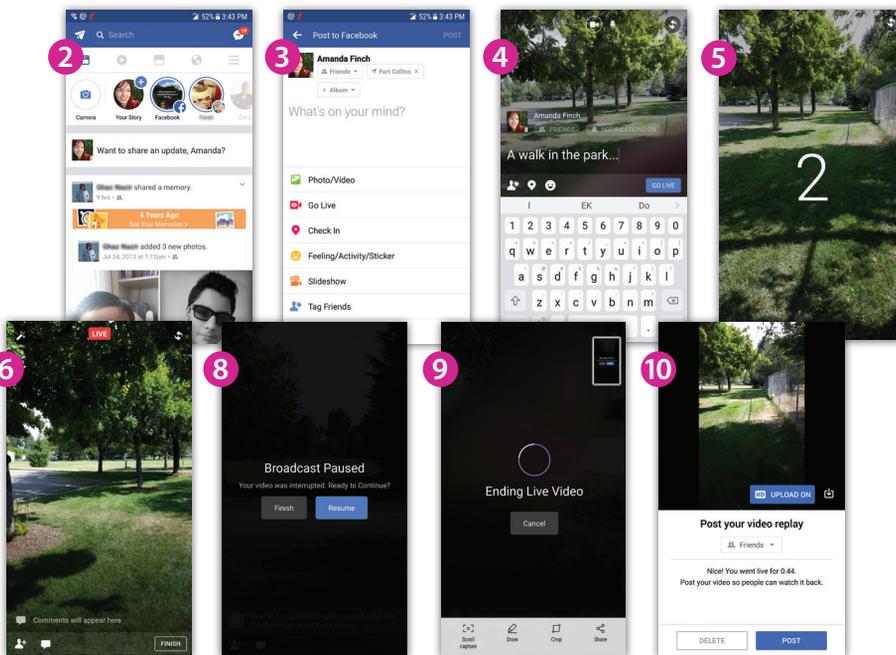
In another favorite, Ted Yoder plays a beautiful rendition of the Tears for Fears song "Everybody Wants to Rule the World" on a hammered dulcimer. The setting is a peaceful yard with a few family members (including a pet raccoon!) enjoying the show. A third standout features Dena Blizzard hilariously demonstrating a fictional game called "Chardonnay Go"—a play on Pokemon Go—which guides users to random glasses of Chardonnay in their immediate area.



Tutorial: How to Get Started on Facebook Live

Mark Zuckerberg is a huge fan of live video, and Facebook's version of it is called Facebook Live. Use it to take your communication with your Facebook friends to the next level. Here's how it works:

1. For best results, use Facebook Live when you have a strong connection. Wi-Fi works best.
2. Start as you would for any other type of Facebook post — by tapping on **What's on your mind** or **Want to share an update** at the top of your News Feed.
3. Select **Go Live**.
4. You'll be prompted to describe your video.
5. When you're ready, tap the **GO LIVE** button. There will be a three-second countdown and then your video stream will start.
6. Film yourself or your surroundings and watch for responses from followers. You can respond via messaging or by speaking directly to them in your live stream.
7. When you're ready to end, tap **Finish**.
8. You'll see a message letting you know the broadcast is paused and asking if you really want to finish or resume. Tap **Finish**.
9. You'll see a message letting you know the live stream is ending.
10. You'll see a message asking if you want to post or delete your video. Make your selection and follow the instructions from there.



Facebook Live in the News

Facebook Live has influenced news organizations on two levels. First, they're using it as part of their regular news distribution. Benefits include limited equipment needs, reduced production time, and the power of live video to attract viewers. According to The Poynter Institute, news outlets NPR, The Verge, and BuzzFeed have used this delivery method successfully¹.

On another level, Facebook Live is also very easy for regular citizens to use to post their own news. Ordinary Facebook users don't have a responsibility to adhere to ethical reporting standards, but Facebook Live streams are contributing to professional journalism in interesting ways. For example, some Facebook Live videos of breaking news events are serving as a starting point for formal reporting.

According to The Conversation, Facebook is responding to these developments by hiring a former journalist to lead its news partnerships team and developing The Facebook Journalism Project².

¹Benjamin Mullen, Poynter, "How 4 news organizations are using Facebook Live to reach broader audiences," <https://www.poynter.org/2016/how-4-news-organizations-are-using-facebook-live-to-reach-broader-audiences/404441/>, accessed July 24, 2017.

²Seth Lewis and Nicole Smith Dahmen, The Conversation, "What Facebook Live means for journalism," <http://theconversation.com/what-facebook-live-means-for-journalism-72233>, accessed July 24, 2017.



Jacquie Pratt, Plaza C-Store Manager

BUSINESS SPOTLIGHT

Plaza and Makoti C-Stores

To provide convenience to customers, these stores need a convenient communications provider

The Plaza and Makoti C-Stores are owned and operated by Farmers Union Oil Company of Plaza. General Manager Joel Wold notes, "While Farmers Union Oil Company of Plaza is in the petroleum wholesale business, our C-Stores concentrate on meeting the needs of retail customers, both local residents and travelers."

Plaza C-Store

Located at 4165 64th Ave NW, the 16,000-square-foot Plaza C-Store first opened its doors in 2013. It sells snacks, fast food, pizza, and deli sandwiches along with some groceries including fresh produce, pet foods, and automotive and hardware items. In addition, the Plaza C-Store offers vehicle maintenance services in its shop such as oil changes and tires as well as the sale of fuel, bulk fuels, and propane.

The staff includes eight employees in the store, two in the shop (including the Propane & Fuel Driver), and two in the

office, all overseen by Wold. The Plaza C-Store is currently open 6 a.m. to 7 p.m. Monday through Saturday and 11:30 a.m. to 5 p.m. on Sunday.

“I can count on RTC to always be professional and courteous and respond to our calls in a timely manner.”

— JACQUE PRATT, PLAZA C-STORE MANAGER

To help keep it connected and running efficiently, the Plaza C-Store uses 100 Mbps x 100 Mbps internet, multiple phone lines, and TV service from RTC.

C-Store Manager Jacquie Pratt says, "The RTC Telephone and Internet services are critical as we use both to conduct every aspect of our business, from credit card sales to customer service over the phone to online research of automotive parts. All of our customer data is recorded via Wi-Fi, so again, it's very crucial. For example, I have customer counters at each door that record customer traffic patterns."

Pratt adds, “The TV service was installed mostly for our customers to enjoy. Our TV is in the dining area of the C-Store, and it gives our customers something to do while waiting for their oil to be changed or simply visiting with friends.”

According to Pratt, the customer service RTC gives to the Plaza C-Store is excellent. “There have been a couple of times that RTC has saved the day. On one occasion, the internet service at the pumps wasn’t working, and RTC came out quickly to reboot our main router. Most recently, we were having issues with the shop’s PaySafe firewall from EchoSat. RTC’s technicians determined the problem was not with the internet service but with the PaySafe box. RTC did everything they could to help us, including speaking to EchoSat. I greatly appreciate how quickly RTC responded and how extensively they worked to try and find an alternate solution, even on a Friday afternoon. I can count on RTC to always be professional and courteous and respond to our calls in a timely manner.”

Makoti C-Store

The Makoti C-Store was the first to be opened by Farmers Union Oil Company of Plaza and has served the area for 22 years at 33800 Highway 23. It sells the typical convenience store items to keep customers “fueled” including Hot Stuff foods, beverages, and snacks as well as gas, diesel, oil, and lubricants for its customers’ vehicles.

“I appreciate the fact that RTC is a local business. When you call RTC, you always get an actual person and not an automated voice system.”

— COREEN NOACK, MAKOTI C-STORE MANAGER

The 2,800-square-foot store is open daily from 6 a.m. to 10 p.m. daily. There are 10 employees, including C-Store Manager Coreen Noack, who has worked there for four years. Like the Plaza C-Store, the Makoti C-Store also uses RTC’s 100Mbps x 100Mbps Internet service and has multiple phone lines. The Makoti C-Store, however, is brand new to having fiber services. It was connected to RTC’s fiber network in June 2017.

Noack says, “Fiber has made a tremendous difference. Before we had fiber, our internet service would sometimes stall and our phone lines were fuzzy and full of static. Now, the Makoti C-Store is enjoying blazing fast and reliable internet plus phone service with amazing clarity. Our RTC services work very well.”

Customers expect fast service, and that’s what they get at the Makoti C-Store. “Since the job of a convenience store is to get customers in and out quickly, it’s especially crucial for our business to have excellent internet service. We use the internet for our cash register and to process credit card transactions. It takes the convenience out of a convenience store when your customers have to wait for a purchase to go through, so we’re thrilled to now have RTC’s fiber Internet,” explains Noack.

What does Noack appreciate most about RTC? She replies, “I appreciate the fact that RTC is a local business. When you call RTC, you always get an actual person and not an automated voice system. RTC will troubleshoot minor issues over the phone with us to get us back up and running. If there’s a more complicated issue, they’ll come out to the store promptly to fix it. RTC is right here. I love that. With other companies, I sometimes have to wait over an hour on the phone to get help.”

RTC is not only the communications provider for the Makoti C-Store; RTC employees are also good customers. Noack says, “We see them often. They get gas and lunch here all the time.”



Coreen Noack, Makoti C-Store Manager



Are you streaming of a white Christmas?

Get Instant Gigafication from RTC!

Internet now available with no phone line required!

Why be stuck with slower speeds for the holiday and a connection that may not meet your needs? If you experience slow Internet when you stream or when multiple people in your house connect at the same time, it's time to upgrade! Get instant gigafication from RTC, with speeds up to 100 times faster than the national average. Enjoy streaming during the holidays with unlimited usage, Gigabit Internet is the ultimate solution to slow Internet.

Residential Pricing

	Phone Line Required	Internet Only
100 Mbps x 100 Mbps	\$54.95	\$74.95
250 Mbps x 250 Mbps	\$79.95	\$99.95
500 Mbps x 500 Mbps	\$99.95	\$119.95
1 Gig x 1 Gig	\$149.95	\$169.95

Get a FREE Amazon Dot when you upgrade, or get three months upgrade at the price you pay today.



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Restrictions apply. Residential customers only. Requires 100x100 Mbps speed or higher. Speeds are up to the advertised speed. Fees and taxes apply to package prices. Labor and materials for installation are billable. Offer subject to change. Anyone receiving Amazon Dot or 3-month upgrade pricing is subject to a penalty if service is discontinued or downgraded before 6 months from award date. Offer good through January 31st.



Questions to Ask When Picking an Internet Plan

How much speed you need depends on your answers

There's no single "best speed" when it comes to internet service, which is why choosing a plan can be confusing. The speeds that work fine for your neighbor might not be even close to what your household needs, since there are many factors to consider and differences in how people use the internet.

To help you figure out the best internet plan for you, answer these questions:

What are your current download and upload speeds?

Download speed is the speed at which you can get information from the web to your device. Upload speed is the speed at which you can send information from your device to the web.

You can test your internet speed for free at www.speedtest.net. That way, you'll know where you are now with your internet connection.

How many internet-connected devices do you have in your home?

Add up all the computers, tablets, smartphones, smart TVs, Blu-ray disc players, video game consoles, streaming media devices, and smart home monitoring/automation equipment you use.

According to survey results released by Pew Research in May 2017, the typical (median) American household contains five of them, and nearly one-in-five American households are "hyper-connected," meaning they contain 10 or more of these devices.

The more devices you have, the more bandwidth/speed you need. Since bandwidth is shared by every user and device connected to your home network, multiple online demands going on simultaneously will require an internet plan with speeds at the higher end of the spectrum. Remember, even background processes like software updates use your bandwidth.

How do you use the internet?

If you only have a desktop computer that's used to check email and surf the net, then a relatively slower internet connection (such as 10 Mbps) may suffice. However, if you have a family of several people simultaneously using your internet connection for data-intensive activities—such as streaming HD video and music, online gaming, sharing photos and videos online, video chat, and cloud storage—then you're probably going to be happiest with speeds in roughly the 50-200+ Mbps range.

What are your internet performance expectations?

Let's say you only occasionally watch videos online. In this case, you may be willing to tolerate slow load times and buffering. But if streaming HD movies is a cherished part of your routine, you'll be frustrated by slow speeds and the annoying lag that comes with them. Make sure the internet speed you choose is in line with the value you place on internet performance quality.

Do family members or houseguests complain about your internet connection?

If your answer to this question is "Yes," it's a sign that you might need more bandwidth/speed. However, it's important to note that other factors can also negatively impact your internet performance.

For example, if your wireless router is outdated, you may not be getting the speed you expect from your plan. Some older routers have a speed cap limiting the maximum internet speed possible. Replacing your router may be all that's necessary to get the speed you need to keep everybody happy.

RTC CFO Announces His Retirement Date

Chief Financial Officer David Aamot has announced his plan to retire and will move into a support position until his official retirement date on December 24, 2017.

Aamot graduated from Minot State University in 1982 with a Bachelor of Science Degree in Accounting. From December 1981 until July 1989, he worked at the CPA firm of Zine, Hoover, & Voeller in Williston. He received his CPA certificate in 1988. Aamot started at RTC in September 1989 as a Plant Accountant. He later transitioned to Controller, Financial Manager, and most recently to Chief Financial Officer.

Aamot, while reflecting on his years of service, said, "RTC has been a great place to work. I will miss the people I work with, both at RTC and those I have met through the telecom industry." Aamot currently resides in Parshall with his wife Brenda. He is looking forward to spending more time with his family in retirement, especially his grandkids. He plans to keep an open schedule so that he has time to play golf, tennis, and other sports.

CEO/General Manager Shane Hart says, "Dave has been an honest, loyal, dedicated employee. He has always been concerned about what is best for RTC, especially when it comes to the company's finances. RTC will miss Dave's insight, not only regarding financial matters but also from a managerial and personal perspective. We wish Dave the best in his retirement!"

RTC had an open house for Dave on November 2nd in Parshall.



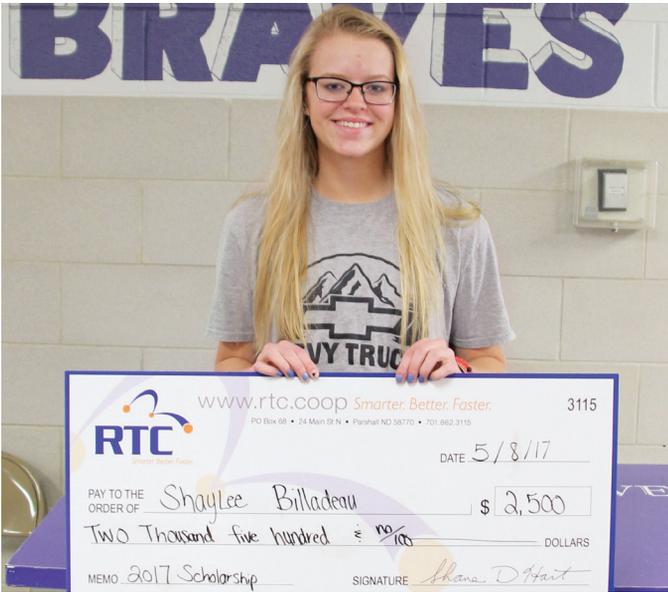
Lee Promoted to RTC Accounting Manager

Jon Lee has accepted the position of Accounting Manager for RTC and began his new role September 1, 2017.

Lee began as a part-time employee at RTC in 2007 and has been a full-time part of the accounting team since 2011. Lee is a Parshall High School graduate, and has a Bachelor of Science Degree in Accounting and Finance from Minot State University and passed the CPA exam in August of 2016.

RTC CEO/General Manager Shane Hart says, "I am happy to announce Jon Lee as the new Accounting Manager. Jon's experience at RTC working in our outside plant and in the accounting department performing a variety of tasks gives him a very good understanding of RTC operationally and financially. Jon has demonstrated great intelligence and a strong work ethic and is always looking to improve processes and procedures through the use of technology. I know that will benefit him and RTC in his new position!"

Lee lives in Parshall with his wife Mackenzie and son Alex. He enjoys coaching youth sports, golfing, wood working, and never misses a Broncos game.



Apply Now for RTC Scholarships

In 2018, RTC will award four scholarships, each in the amount of \$2,500, to 2018 graduating high school seniors for their first year as a freshman college student.

Preference will be given to students going into telecom, IT, electronics, accounting, marketing, or business-related fields who show an interest in returning to RTC's service area after earning their degree.

Applications are available at RTC Parshall Headquarters, New Town or Watford City offices, www.RTC.coop/resources, and your local high school. Application forms and attachments should be submitted to: RTC, PO Box 68, Parshall ND 58770-0068. Applications must be postmarked on or before March 1, 2018.

For scholarship applications and procedures, please visit our website: www.RTC.coop/resources

Reservation Telephone Cooperative (RTC) reserves the right to terminate the scholarship program or change the provisions and conditions with reasonable notice except that once a scholarship is awarded for a school year, it will continue throughout the expiration of the term. Please direct any inquiries regarding RTC's Scholarship Program to Human Resources Manager Gretchen Edwards at 1.888.862.3115 or PO Box 68, Parshall ND, 58770.

FRS Scholarships

The Foundation for Rural Service (FRS) offers an annual college scholarship program to help further higher education among rural youth. The scholarships are awarded to students from rural America for their first year of college, university, or vocational-technical school. All of the following scholarships can be applied for by completing the FRS scholarship application.

- **FRS Scholarship:** A one-time \$2,500 scholarship that seeks to encourage students to return to their rural communities upon completing their education.
- **FRS Staurulakis Family Scholarship:** Four \$5,000 awards with a preference to students going into the science, math, medicine, or engineering fields.
- **TMS Scholarship:** Two \$1,500 scholarships.
- **Everette Kneece Return to Rural America:** One \$7,000 scholarship.



Jordan Schaubert Named RTC Exceptional Employee

Jordan Schaubert, Combination Tech, is the recipient of the RTC *Exceptional Employee Award* for the third quarter of 2017.

Jordan started working at RTC in November 2013 as a Combination Tech and has been in that role ever since. His duties are varied. He installs and maintains RTC's Fiber-to-the-Home network in the western RTC service area as well as installs, maintains, and troubleshoots our high-speed internet, cable TV, and telephone services. Jordan says, "I appreciate the versatility of being a Combination Tech. I get to learn something new each day as well as meet RTC's customers face to face. There's a great group of people at RTC and I enjoy working with them."

RTC's West Outside Plant Manager Cory Johnson says, "Jordan has great customer service skills. He is the first to volunteer and the last to leave every day. He is willing to take on challenges and to go above and beyond in any work situation. Jordan is a dedicated employee who is well deserving of this award."

Jordan grew up in Carrington, ND. He attended Bismarck State College and received his associates degree in Power Plant Technology. Jordan moved out to Watford City when he joined



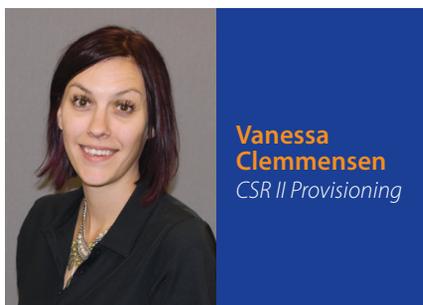
RTC in 2013. When he isn't working, he enjoys hunting, fishing, watching sports, and hanging out with family and friends. Jordan spends quality time trying to keep up with his almost two-year-old nephew Jonathan.

The *Exceptional Employee Award* was developed to recognize deserving RTC employees who go above and beyond the call of duty. Nominations are made by fellow employees.

Welcome to Our New Employees



Congratulations to RTC Employees in New Positions



RTC Will Be Closed

Friday, November 10

Observance of Veterans Day

Thursday, November 23

Thanksgiving Day

Monday, December 25

Christmas Day

Monday, January 1

New Year's Day





Windows Vista™

Security Coverage
Product Support for
Windows Vista
is Ending
12/31/2017

RDFC Awards Grant to Max Public School

RTC is a member of the Rural Development Finance Corporation (RDFC). Our membership allows communities in RTC's service area to apply for a grant of up to \$2,000 for community-based projects. RDFC is making these funds available to bring awareness to their larger loan program that funds community-based projects and nonprofit entities with low interest loans.

Through RTC, RDFC recently awarded a \$2,000 grant to the Max Public School. The funds will be used to build a greenhouse for use by the school and community.

The vision of Max Public School is to ensure, through a comprehensive K-12 curriculum, that students will develop and demonstrate scholastic, technological, physical, social, and problem-solving skills essential for achieving academic, occupational, and personal success today and in the future.



Max School's Ag Ed Instructor, FFA Advisor, and Greenhouse Fundraising Committee Member Amanda Huettl (left) and RTC Marketing Manager Shannon Stafslie stand where the greenhouse will be erected in Spring 2018.

For an application, assistance, or questions concerning RDFC, please contact Lori Capouch at 701-667-6444 or lcapouch@ndarec.com.

New RTC Phone Listings

Emmet – 337

Fischer, JWM 5732

Garrison – 463

Fidge, Helen 2577

Huether, Lucky 2050

Talbot, Helen 2193

Keene – 675

Bohmbach, Bridger K. 2982

Rolfsrud, Cole 2363

Makoti – 726

Thunder Butte

Petroleum Services 5555

Thunder Butte

Petroleum Services - Fax 5553

Mandaree – 759

Bolken, Doug & Kristin 3037

Greene, Siobhan 3488

Mandaree Motel 3333

Mandaree Motel - Fax 3334

Max – 679

Cobb, John 2519

New Town – 627

Mandan's Bead Supply 3303

Ojibwe Home

Improvement LLC 3628

Pemberton, John 3178

St Anthony Rectory - New Town 3299

Termine, Phyltrows 3625

Thomas, Brittany 3985

Youngbird, Hans 3425

Parshall – 862

Cook, Alisa 4962

MHA Public Safety-Div of

Drug Enforcement - Line 2 4204

Roseglen – 743

Everett, Fred & Melissa 4377

Youngbird, Joseph 4672

Spencer – 848

Anderson, Eric & Amy 2037

Squaw Gap – 565

Hatter, Wyatt & Kate 2216

Watford City – 444

Bredwick, Eric & Sheri 5052

Brown, Darwin 5078

Legacy Tool & Rental 3699

Moe, Orrin 6431

Nelson, Neil 3409

Prindle, D 3343

Select Energy Services 3311

Wittmayer, Sara 4992

STATEMENT OF NON-DISCRIMINATION

This institution is an equal opportunity provider and employer. If you wish to file a Civil Rights program complaint of discrimination, complete the USDA Program Discrimination Complaint Form, found online at http://www.ascr.usda.gov/complaint_filing_cust.html, or at any USDA office, or call (866) 632-9992 to request the form. You may also write a letter containing all of the information requested in the form. Send your completed complaint form or letter to us by mail at U.S. Department of Agriculture, Director, Office of Adjudication, 1400 Independence Avenue, S.W., Washington, D.C. 20250-9410, by fax (202) 690-7442 or email at program.intake@usda.gov.



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 Parshall, ND 58770
 www.RTC.coop • RTC@restel.com
 www.facebook.com/RTC.coop



Customer Service: 0811 (within RTC exchanges) or 888.862.3115
Repair Service: 0611 (within RTC exchanges) or 800.822.3311
24/7 Help Desk: 0211 (within RTC exchanges) or 800.497.2151
Headquarters: 24 Main St N • Parshall, ND 58770
New Town Office: 202 College Drive • New Town, ND 58763
Watford City Office: 701 14th St SW • Watford City, ND 58854
 RTC is an equal opportunity employer and provider.

Warm Hands and Warm Hearts This Holiday Season

RTC is collecting new or gently used hats, mittens, or gloves for children in need for the 10th annual Warm Hands and Warm Hearts project.

Items can be dropped off at the following locations from November 1, 2017 through January 8, 2018:

- RTC Headquarters in Parshall
- RTC New Town Office
- RTC Watford City Office
- Garrison City Auditor's Office
- Kenmare City Auditor's Office

"Each year has been very successful, and we have been able to donate to every elementary school in our service area. RTC is

grateful to have customers and employees who have donated to this project in the past. We are hoping for another great year so we can continue to help warm hands and hearts," says Marketing Manager, Shannon Stafslie.



Donated hats, mittens, and gloves will be distributed to local elementary schools this year. RTC distributes the items when the weather is coldest and the need is greatest.

Thank you for lending a hand!

READERS' CONTEST

Congratulations to these Fall 2017 Communicator "Readers' Contest" winners. They will receive a \$10 credit on their RTC telephone bill

- Verena Liebel, Watford City Exchange
- Vicki & Paul Bauer, Watford City Exchange
- James & Hilary Muzzy, Emmet Exchange
- Julie Rasmusson, Kenmare Exchange
- Colin Vachal, Ross Exchange

For your chance to be entered in the drawing to win a \$10 credit on your bill, correctly answer the questions at right and include with your RTC bill. Mail to RTC, PO Box 68, Parshall, ND, 58770. Or email the answers to RTCteam@restel.com.

NAME

PHONE

1. In 2018, RTC will award four scholarships, each in the amount of _____, to 2018 graduating high school seniors for their first year as a freshman college student.
2. Retiring CFO Dave Aamot started working at RTC in September of 1989 as a _____.
3. RTC is collecting new or gently used hats, mittens, or gloves for children in need for the _____ annual Warm Hands and Warm Hearts project.