



CONNECTIONS

www.omnitel.biz
connect.omnitel.biz



WE HOPE YOUR DAYS ARE MERRY AND BRIGHT

Merry Christmas from all of us at OmniTel Communications. May this season be filled with whatever brings you joy—whether that's baking and sharing cookies, shopping for the perfect presents, enjoying holiday feasts with family, decorating your home from top to bottom, or giving back to the community through your time and talents. We're honored to help keep you connected to your world.

Nora Springs Location

608 E Congress St.
641-749-2531

Business Hours: Monday – Friday
7:00 am to 6:00 pm

Lobby Hours: Monday – Thursday
8:30 am to 3:00 pm

Rudd Location

641-395-2531

Truro Location

641-765-4201

**24/7 Technical Support and
After-Hours Repair Service:**

1 (877) 666-4932

24/7 OmniTel SecurePay:

1 (844) 886-9804

Visit Us Online: www.omnitel.biz

Email: question@omnitel.biz

Fiber Registration: connect.omnitel.biz

Facebook Page: [facebook.com/
omnitelcommunications](https://facebook.com/omnitelcommunications)




A WINTER WONDERLAND CREATES

Wonderful Speed

Enjoy Wonderful Speed from Your Internet, Too

It's more fun to move more quickly, whether you're sledding down a snowy hill or flying through downloads at home. So why not give your family the gift of faster internet this holiday season? It's sure to make the new year more wonderful for the binge watchers, gamers, teleworkers, and students in your household.

We offer internet speeds up to a Gig!

**CALL 641-749-2531 TO SIGN UP FOR
NEW OR UPGRADED INTERNET.**

Speeds available may vary depending on location. Contact us for details.

SMARTHUB IS A SMART WAY TO MANAGE YOUR ACCOUNT

OmniTel Communications offers SmartHub, our online account management system. The free SmartHub app lets you conveniently manage all aspects of your account from your mobile device:

- View and pay your bill with us
- Make account changes
- Report any service troubles
- Ask questions of our customer service team
- Connect with us on social media

It's smart to use SmartHub, since it provides a safe and secure environment for bill payments and transactions between OmniTel Communications and your financial institution. It's also a super easy way to notify us of account changes and service issues.



You can create a SmartHub account in less than three minutes. Just go to www.omnitel.biz, click on "Account Login," then click on the "Sign up to access our Self Service site" link. Or call 641-749-2531 for more details.

A YEAR GIVES YOU 365 OPPORTUNITIES

Happy New Year from all of us at OmniTel Communications. We hope 2022 brings you 365 days of learning, growing, exploring, and connecting.

Should any of those days present challenges with communications technology, you're always welcome to contact us for information and advice.



In 2018, Bart's Tire and Auto moved from 404 West St. to a new facility at 1452 G76 Hwy in New Virginia, IA. This location's much larger space and in-floor heating system in the shop provide the work environment needed for the busy shop to better serve its customers.

Bart's Tire and Auto is owned by Bart Brass and has been in business since 1996. His wife Ronda Brass works in the office, and there are currently 10 employees.

What is Bart most proud of about his 25 years of running Bart's Tire and Auto? He replied, "I'm most proud of starting small in the small town of New Virginia with just a service truck, then moving up to adding mechanic work. Now we have a much larger location, right off the interstate. I also can't say enough about our great employees and great customers."

Bart added, "I helped start and am part owner of R&B Tire and Auto in Winterset with our son-in-law, Ryan Knobloch. I'm proud of that, too."

The shop's normal service hours are Monday through Friday from 7:00 am to 5:00 pm and Saturday from 8:00 am to 12:00 pm. Customers have long trusted Bart's Tire and Auto for solutions including:

- Automotive repair
- Tire sales, installation, and repair
- Oil, lube, and filter service
- Emergency service

To help the shop stay connected to its customers and suppliers, it uses 125 Mbps internet service and two phone lines from OmniTel Communications. Ronda Bass greatly appreciates OmniTel's reliability and responsiveness.

She said, "When Bart's Tire and Auto had a different internet provider, our internet would go down once a day. But since we've been a customer of OmniTel, our internet consistently performs well. It's only been down twice, and OmniTel was on it immediately, getting our service back up within 10 minutes. With our previous provider, we'd have to wait hours or even days to get issues resolved."

To get more details or arrange service for your vehicle, visit Bart's Tire and Auto at bartstireandauto.com or call 641-449-3715.

BUSINESS SPOTLIGHT

THE CANINE CABIN, LLC

John and Steph Gerbig used to take their fur babies to one of the two large boarding and dog daycare businesses in Mitchell County. But when both of these facilities closed in 2020, Steph threw out the idea of running one of their own. In June 2021, The Cabin began caring for pets at 210 Industrial Dr. in Stacyville.

The Cabin provides dog and cat boarding for overnight stays as well as dog daycare in its new building. This is a family business that cares for each pet as if it was their own. The couple's three children work there with them—Jake Gerbig, Melanie Emerson, and Kadence Gerbig—along with son-in-law Alex Emerson and three part-time employees.



John Gerbig said, "The Cabin's first three months were crazy busy, with 20-40 dogs per day. It was the summer people started traveling again, and it seemed like everybody was waiting for us to open. We had 180 people come through during our Open House."

He continued, "Our customers come from a radius of about 40 miles around Stacyville, and their numbers keep growing. It seems like everybody has dogs in this area. People are referring friends and family to The Cabin to help us spread the word, which we greatly appreciate. We look forward to adding services in the future such as grooming, massage therapy, and training."

Gerbig also appreciates the excellent performance of the OmniTel Communications fiber services they use at The Cabin, which are the Basic TV package and 500 Mbps internet package.

"We haven't experienced any problems with the fiber optics, and we're pleased with our OmniTel services. We especially like the speed of our internet connection, since we exclusively use an online Pet Boarding software that's backed up to the cloud constantly throughout the day. We need to have the ability to make changes in a timely manner, and our 500 Mbps speed allows us to do things very quickly," explained Gerbig.

For more information or to book your pet(s) for a stay at The Cabin, visit thecaninecabinllc.com or call 641-381-0072.

CONNECT WITH SANTA VIRTUALLY THIS YEAR

Santa is tech-savvy, and he wants everyone to stay safe and healthy. That's why OmniTel Communications made special arrangements with Santa for kids to connect with him this year via email and a Facebook live event.

Email Your Letters to Santa

Santa is waiting to hear from all the boys and girls about what gifts they're hoping for this Christmas holiday. After all, he and the elves have lots of preparations to do in the coming weeks! Letters to Santa can be emailed to Santa@omnitel.biz.

Facebook Live Event with Santa Thursday, December 16 4:00 pm to 4:30 pm CST

Santa will be joining us via social media on a festive Facebook live event on our OmniTel Communications Facebook page. Don't miss this chance to see Santa share some holiday cheer and insights as he prepares for his biggest day of the year. To join the event, go to <https://fb.me/e/1MS3u7fFK>.

**Happy Holidays from all of us at
OmniTel Communications!**



OMNITEL COMMUNICATIONS AWARDS GRANTS

Giving back to others has always been an important part of who we are at OmniTel Communications. OmniTel's Charity Grant Program was established to positively impact the quality of life in the communities which we serve.

During the second quarter of 2021, the Board of Directors of OmniTel Communications awarded grants to the following organizations:

American Legion Post 449, City of Henderson, Mitchell County Ducks Unlimited, Grow Rockford Together Association, Marble Rock Fire Department, Nora Springs Fire Department, Nora Springs Impact Group, Riceville Community Club, Rockford Fun Days, RRRM PTO, RRRM Summer Recreation Ball, Rudd Commercial Club, St Ansgar Booster Club, St Ansgar City Pool, St Ansgar Community Chamber, St Charles Old Settlers Committee, Stacyville Community Center, Stacyville Brat Trot, Keller Family Community Foundation and The Elf Shop.

We invite public and private nonprofit organizations to submit applications for funding to help with specific projects and events in your community. Greatest consideration is given to the projects and events that benefit the most people.

Grant applications can be found at www.omnitel.biz. All applications are reviewed at the first board meeting of each quarter. Completed applications may be submitted at any time during the year.

ANSWERS TO YOUR QUESTIONS ABOUT LIVE TV STREAMING

Live TV streaming services—such as DIRECTV Stream, fuboTV, Hulu + Live TV, Philo, Sling TV, and YouTube TV—deliver prime-time network shows and sports over your internet connection. That's why they're often referred to as cable replacements.

If you're thinking about switching from cable TV to a live TV streaming service, you'll want to do your homework to select the service that will provide the channels you most want to watch. To help you get started, here are the answers to frequently asked questions:

What channels are available through live TV streaming services?

Each service offers a different number and variety of channels. To compare, you can visit thestreamable.com/channels.

How much does a live TV streaming service cost?

The price varies from service to service, but most cost between \$25 and \$75 per month. This makes live TV services a less expensive alternative to cable.

Can I get a free trial for a live TV streaming service?

Yes, many of these services offer free trials. Check their websites for details on current offers.

After I subscribe, how many people in my family can watch a live TV streaming service at the same time?

Most services offer subscribers the ability to stream to two or three devices simultaneously.

Will I be locked in a contract?

No. Live TV streaming services are all month-to-month with no commitment. You can cancel at any time without penalty.

Which devices can I use to stream live TV?

Live TV streaming services work with smartphones, tablets, computers, and streaming devices like Roku, Fire TV, Chromecast, and Apple TV.

For the best experience while watching a live TV streaming service, we recommend an internet speed of at least 50 Mbps. Call 641-749-2531 to ask about the speeds and prices of our current selection of internet plans.

